

Quality Policy

At Stormguard our objective is: -

To remain the leading manufacturer of rain and draft excluders in the UK, and to do for our customers what no other supplier can do by:

1. Supplying the right product,
2. At the right price, at the right time,
3. With the best service, EVERY TIME.

Our aim is always to: -

Achieve total customer satisfaction with the product we offer by understanding the customers, as well as statutory and regulatory and other requirements we are bound by, so customers continue to choose Stormguard as their preferred supplier and also confidently recommend our services to other potential customers.

As Managing Director, it is my aim to ensure that: -

Stormguard complies with and fully embraces the spirit of our company 9001 Quality Management System and the Investor In People standard. As Directors we believe this enables our company to maintain a structured and consistent approach to business, maximise internal efficiency, invest in training and development, and maintain, through its adoption, the very highest standards of customer care possible.

As Managing Director, it is my belief that by: -

Adopting the procedures outlined in our 9001 Quality Management System and the Investors In People standard it will enable us to increase Stormguard's operating efficiency, minimise wastage and hence improve profitability, whilst maintaining and continuously improving our systems to meet our business and customer needs to enhance satisfaction.

In order to achieve this, we the Directors have set challenging company objectives through the implementation of our annual Business Plan.

We are continually committed to developing our employees and as a company we are motivated and enthusiastic about working together as a team to achieve these aims and objectives.

We the Directors will ensure that this policy is shared with our employees and sub-contracted services. We will ensure that this policy is communicated internally and made available to relevant interested parties on request.

Signed:

Oliver Allmand-Smith

Managing Director